



Satellite Broadband for European Regions
CIP-ICT PSP Call 6

Panel 1: Best practices

Alain Bénétou
NEREUS



European Commission
Information Society and Media

www.project-saber.eu



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The region of Agder



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The Digitale Agder Experience from the region of Agder

- ***The Digitale Agder comprise 30 municipalities in two counties in the south of Norway***
- ***The purpose is to bring broadband and mobile coverage to the residents of the region***
- ***About 280 000 residents***
- ***A contract which guaranteed broadband to all residents was signed in 2007.***
- ***The provider could use up to 160 satellites. For some time the number was over 200.***
- ***Used ASTRA2Connect 2Mbit/s download- 0,256 up***
- ***Has now also 5 satellites from Skylogic 8 Mbit/s – 2 Mbit/s***
- ***Now about 80 satellites in use***

The Digitale Agder main aspects of experience

- ***We got an offer with fare less speed than possible***
 - ***Get an overview of the possibilities***
- ***We did not get information about the limitations in the capacity***
 - ***Be aware of the «fair unse policy» and give good information to the users***
- ***Our provider charged high prices both for initial costs and fee for use***
 - ***The prices has been reduced***
 - ***Still expensive initial costs***
- ***Examine the conditions of different providers***
- ***Althouh we have received a lot of negativ feedback, we will use satellite broadband in the future***